

Prerequisites & Conditions

All business is conducted according to our standard trade terms and conditions, of which a copy will be provided upon request.

The CUSTOMER shall provide NAMOPS with timeous written instructions containing sufficient, accurate and true information, sufficiently comprehensive for NAMOPS to carry out or execute such instructions; All Landing orders **MUST** be handed to NAMOPS 72 hours prior to any PORT STORAGE commencing on any cargo/containers – Namops will not be held liable for any PORT STORAGE; All Shipping orders **MUST** be handed to NAMOPS 72 hours in advance of any DETENTION commencing on any cargo/containers - Namops will not be held liable for any DETENTION CHARGES

Prerequisites

DEPOT

- Should the client so desire, written instructions are required from the client/agent to weigh containers for VGM requirements at the GRN weighbridge, prior to delivery and/or collection.
- NAMOPS is a Customs & Excise bonded facility. All original Customs, Port and/or Government certifications and documents **MUST** be delivered to NAMOPS before we are tasked to collect/receive any full container(s) to NAMOPS for storage.
- All government appointments & collections (Customs & Excise; State VET; Meat Board, etc...) need to be arranged by the client/agent directly.
- Note that all entries must first be stamped by JAJ/Namops before being submitted to Customs.
- Ensure all entries are submitted to Customs on the day that Namops applied the approval BOND stamp. Namops will require a completed set of the draft entry to await the processed document - JAJ/Namops will do follow ups to verify completion.
- All cargo secured on the JAJ/Namops bond must be delivered to the Namops depot no less than 2 days after the entry has been released from Customs & Excise.
- Acquittal documents **MUST** be submitted to Namops 10 days after the cargo has been released from our bonded facility – NOTE that C&E penalties and duties will be payable by the client/agent for documentation not submitted to the bond operator within the allotted time.
- With proper planning, all bookings to transship/cross-pack or load/unload cargo at NAMOPS should be booked at least 36 hours in advance, and on condition that the cargo and containers are already at the Namops depot.
- Alternatively, NAMOPS insist on one day's (24 hours) advance notification period and the complete loading details must be sent to NAMOPS by 12h00 noon, the day prior to the actual loading.
- All agents and clients are required to complete the NAMOPS EDI document and email completed excel worksheet to Namops prior to the containers/cargo arrival.
- Overtime charges will be applicable for:
Any work done between 12h00 – 13h00 or 13h00 - 14h00 on weekdays
Any work done after 17h00 on weekdays
Saturdays & Sundays
Public Holidays
Rates upon request

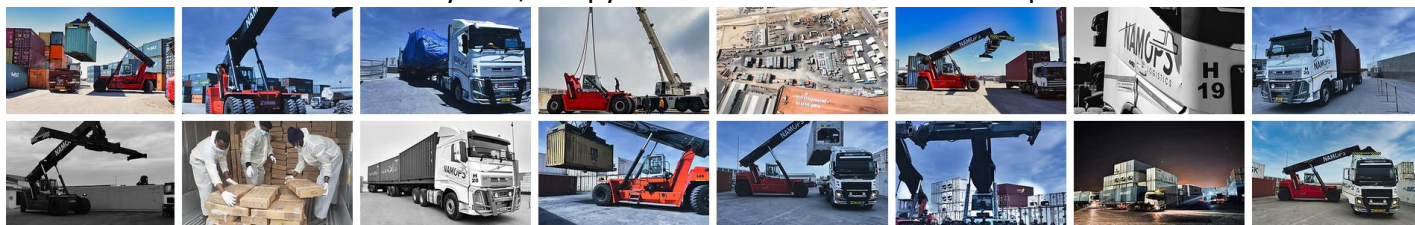


BONDED YARD – ALL consignments entering or exiting Namops Depot:

- Note that all entries **must** first be stamped by JAJ/Namops before being submitted to Customs.
- Ensure all entries are submitted to Customs on the day that we stamped the entry – JAJ/Namops will do follow ups to verify completion
- All cargo secured on the JAJ bond must be delivered to the Namops depot no less than 2 days after the entry has been released
- Namops will require the processed and stamped IM7 documentation prior to the arrival of bonded cargo
- Prior to the release of bonded cargo, please ensure a draft EX3, IM7/4071 or IM7/7171 is submitted
- **Cargo: GENERAL** | If not quoted, note that this estimate does NOT include the use of pallets or any packing/strapping materials.
- Should cargo differ or be stowed in a manner different to the information provided, the client will be liable for any additional costs.
- Should cargo not fit into the container/truck that was provided by the client/agent, the left-over cargo may be stored at NAMOPS in our Cold Store Reefers.
- **Containers: STORAGE** | For the storage of batches of containers – 10 or more, 6 or 12 meter, a STACK PLAN can be provided by the depot, which MUST be used to release containers as per their stack location OR the containers must arrive and be offloaded in a sequence suggested by the client/agent, to avoid paying an Internal Container Shifting Fee – If not quoted, please request this rate by NAMOPS should it not appear on the estimate.
- Long Term storage is payable upfront and should the client collect the container before the storage term is complete, Namops will refund the client for days that container(s) were not stored – refund will be done via EFT and directly back to the invoice party.
- **Truck/Trailer/ Vehicle Storage:** Client to send email or written instruction to store truck horses/trailers at Namops and MUST advise identification numbers, VIN number(s), Engine numbers(s) Vehicle makes/models and/or colour of equipment so the items can be easily identified.
- All trucks and trailers stored at Namops must be delivered and parked and/or collected by the clients/agents own nominated drivers with valid driver's licenses.
- Although there is 24 hour security and CCTV surveillance, Namops will not be held liable for any missing fuel caps and truck insignia or any damages sustained due to parking/storage at Namops.
- Please note that Namops will not receive or release any trucks/trailers without written consent from the client/agent. Instructions must be emailed to the below addresses and must be send before 17h00 to avoid overtime charges yard@namops.com + operations@namops.com + depot@namops.com

Transport Quotations (National)

- All transport quotations are based on city center to city center.
- Additional to this Namops will allow a radius of 15KM included in the given rate, if however the loading or off-loading destination falls without these perimeters an additional charge of NAD 15.50 per kilometer will be invoiced based on the mass distance charges as recorded by the driver which is binding by Namibian Roads Authority law , a copy of same will be available on request.



Conditions

- This quote is valid for 10 days after date of issue.
- Payment is required upfront and upon presentation of the Namops Tax Invoice or Pro Forma, and before any cargo/containers are released from the depot.
- Containers: SALES - Containers are sold AS IS WHERE IS
- All business is undertaken subject to our Standard Terms & Conditions.
- GIT insurance set at NAD1,000,000.00
- Rates are excluding 15% VAT
- Rates are quoted based on information provided by the client.
- Errors and Omissions excluded
- All quotes subject to Equipment, Service, and Space availability
- Exclude Insurance.
- Excluding any additional Namport charges
- Excluding all permits
- Excluding Customs Vat, Levies and Duties
- Excluding all Liner demurrage charges, Port storage charges and/or all additional charges not included in the request.

